AMERICAN UNIVERSITY OF BEIRUT

PRESIDENT'S SERVICE EXCELLENCE AWARD NOMINATION FORM

Name of the Nominee | **Department**

To support your nomination, please describe in your own words, situations covering external and/or internal customers, that occur repeatedly and that illustrate one or more of the following criteria:

-Customer support beyond call of duty
-Creativity and innovation leading to increased customer satisfaction
-High customer satisfaction sustained over a significant period of time
-High customer satisfaction covering different aspects of the job and supported by explicit positive feedback from customers.

Name of the Nominator | **Telephone Number/ Extension**

Signature of the Nominator | **Date**

Nominator's address/e-mail

REF.: NOMFORM1.DOC